

For Customers Requesting Premium Relief

Due to a considerable reduction in services

We understand some of our clients' practices have been disrupted by the COVID-19 pandemic through a considerable reduction in services.

For our physicians and other providers, we will be offering a 2nd quarter lookback to determine the exposure impact during this time. Looking back will allow us to ensure we are providing the most equitable way to judge exposure changes. Eligible practices with significant reduction in services (at least 25%) may qualify for a premium discount. In order to determine the level of exposure reduction, we will compare exposure information from 2nd quarter last year to 2nd quarter this year. If you have experienced a significant reduction in exposure, please reach out to your broker/underwriter and we will email you a short COVID-19 Questionnaire to complete and return to your underwriter to request premium relief for the 2nd quarter.

For our hospital and health care facility clients, the reduction in exposure will be taken into consideration upon renewal. Hospital and health care facility policies are rated based on the current 12 months exposure which will take into account the reduction in services.