

Risk Report

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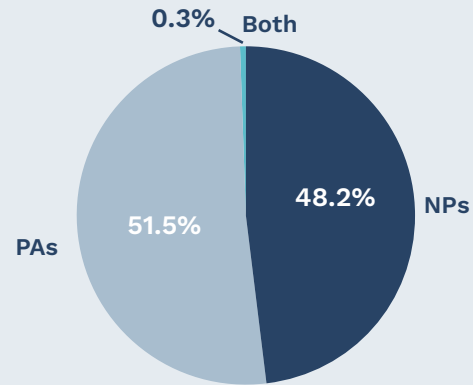
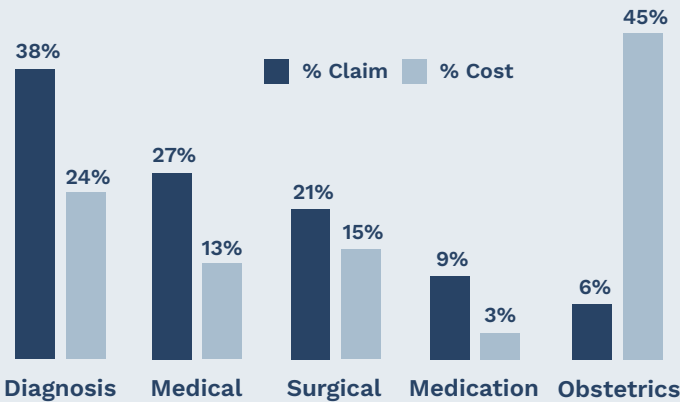


Reducing Advanced Practice Provider Risk

In an analysis of our medical professional liability claims* involving **advanced practice providers (NPs and PAs)**, **diagnostic error is the #1 most costly and #1 most frequent allegation.**

Allegations Triggering APP Claims

APP Cases % Claims

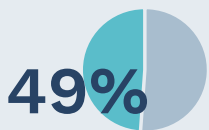


Did you know?

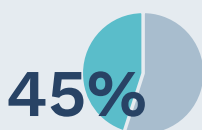
The clinical review of these APP cases demonstrates team-related vulnerabilities including:

- Clinical judgment factors due to insufficient mentoring and collaboration opportunities with physicians
- Communication breakdowns among the care team due to absence of teamwork training and skills
- Administrative issues, typically inadequate physician oversight due to role clarity and lack of APP policy

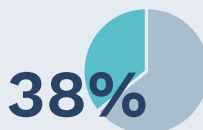
Snapshot of APP Claims



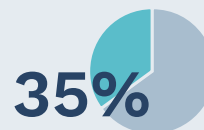
of claims occurred in a clinic



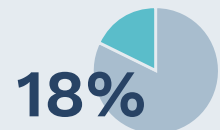
of costs involved obstetrics



of claims involved diagnostic errors

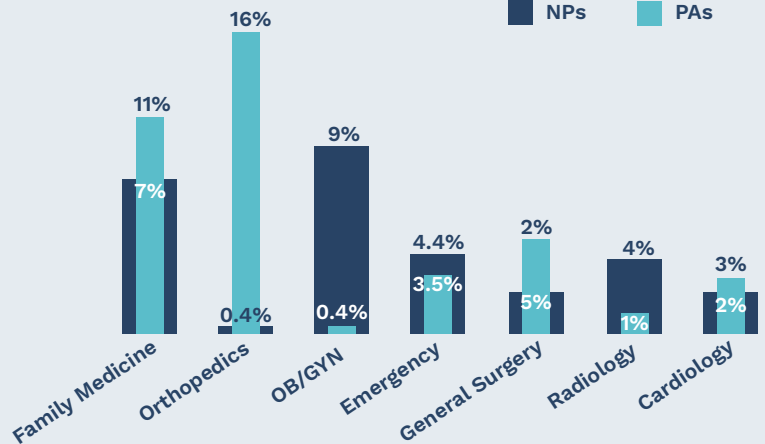
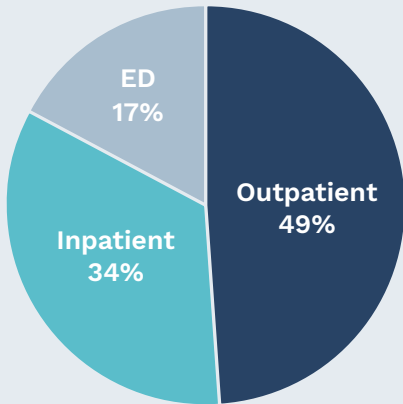


of claims involved communication issues



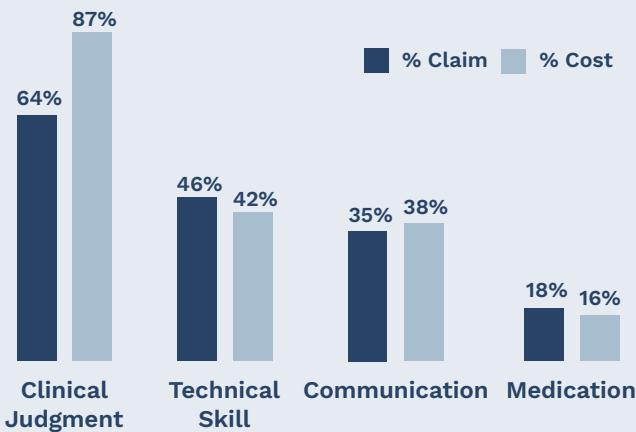
of claims involved administrative issues

Locations and Responsible APP Specialty % Claims



Top Contributing Factors All Claims

Malpractice claim data shows that the top contributing factors for APPs are the same as those for physicians working in corresponding specialty areas.



These factors contribute to harm events/malpractice claims and are amenable to risk mitigation strategies. A single harm event may involve multiple contributing factors.

APP Team-related Vulnerabilities

Clinical Judgment	Communication Breakdowns	Administrative
Assumption or delegation of too much responsibility	Hierarchical, non-collaborative, unsafe culture	Lack of role clarity and identifying which physician is responsible for oversight
No clinical guidelines, care protocols or clinical decision support tools	Lack of teamwork skills or tools	Lack of mentoring and collaboration opportunities
Lack of mentoring and collaboration opportunities	Lack of communication training	Lack of policies and procedures to outline team care

What You Can Do To Enhance APPs Roles and Mitigate Risk

LEARN about the causes and contributing factors involved in harm events

EVALUATE APP credentials and ensure competency through physician oversight

ENHANCE communication with patients, senior living residents and families

PROMOTE a safe and collaborative culture