

Risk Report

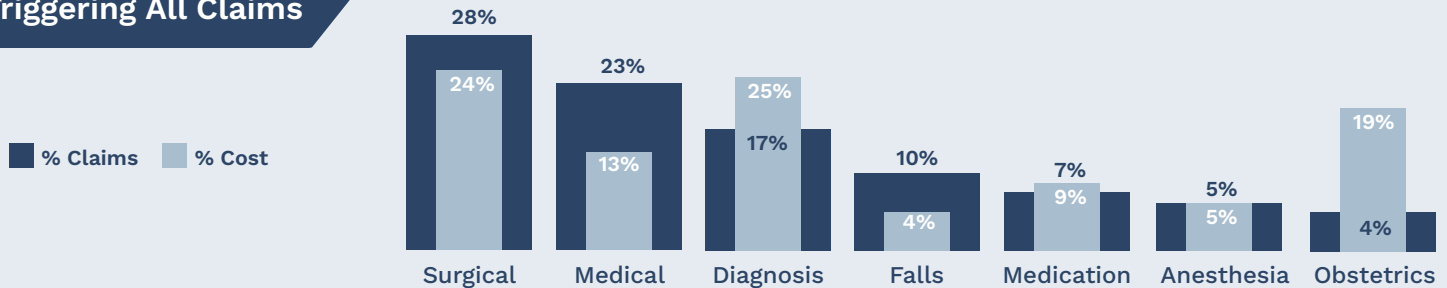
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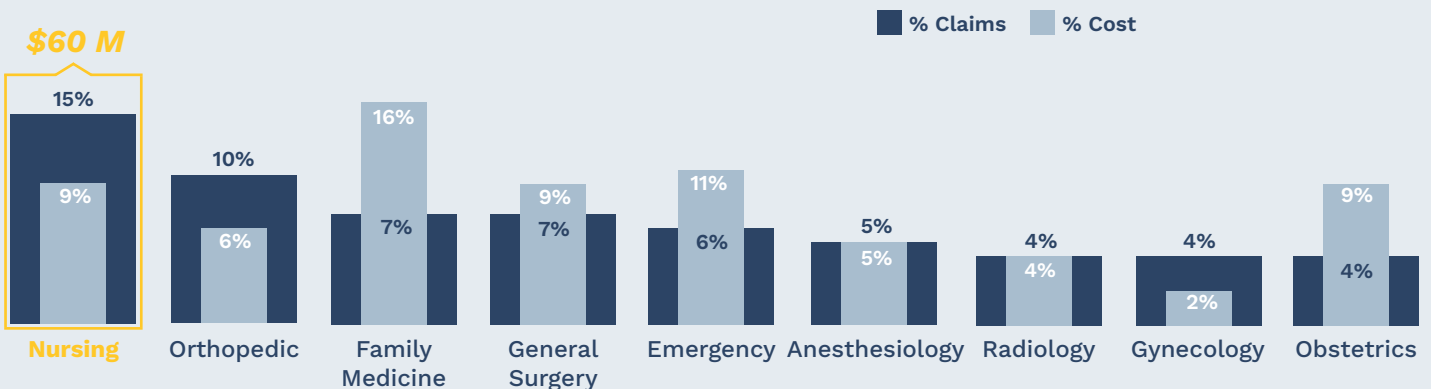
Reducing Harm: Nursing Claims

In an analysis of our medical professional liability claims*, **nursing was the most frequently cited service responsible for care** at the time of the alleged harm event. Nursing service includes RNs, LPNs, students and nursing assistants. Nursing care team members are directly involved in most aspects of care in every healthcare setting, so understanding the risk factors that contribute to nursing-related harm is a great opportunity to reduce risk.

Top Allegations Triggering All Claims

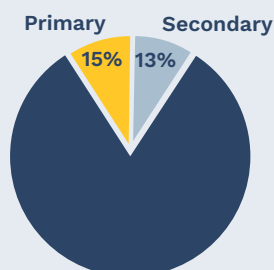


Clinical Services Responsible

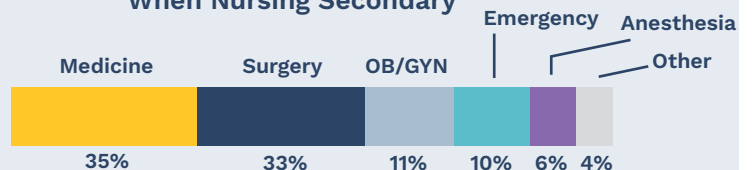


Nursing as a Percent of All Claims

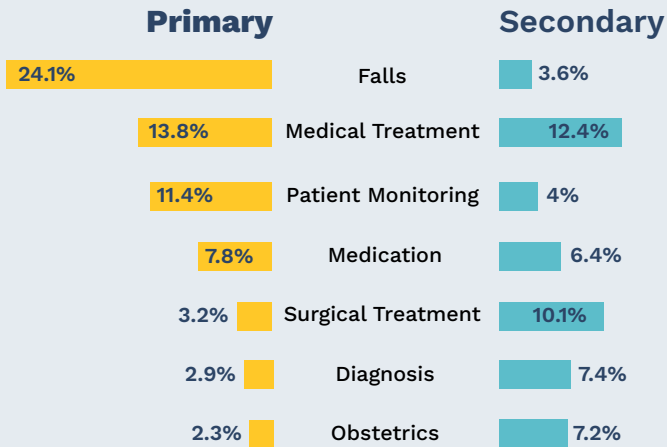
Nursing was identified as a primary response service in 15% of claims and secondary responsible service in 13% of claims where a secondary service was identified as having contributed to the harm event or claim



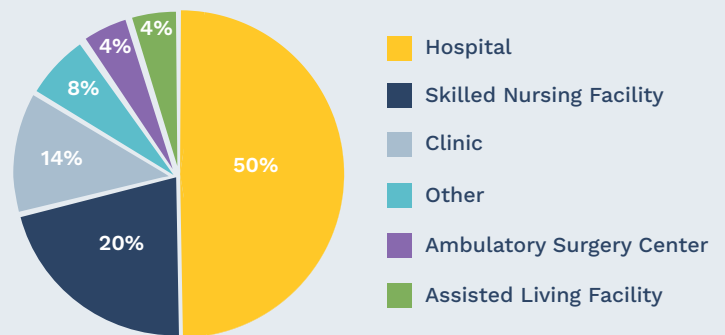
Primary Responsible Clinician When Nursing Secondary



Top Nursing Allegation % Claims



Top Nursing Locations % Claims

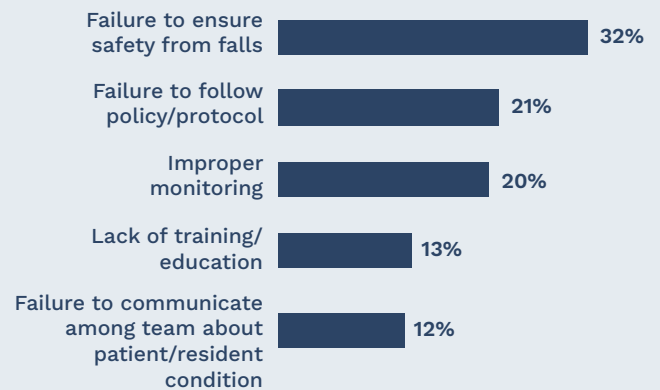


Did you know?

Nursing Identified as the Primary Responsible Clinician: Claims center around “bedside” skills such as fall reduction; monitoring and assessment skills; failure/delay in reporting findings; technical performance of infusions and injections, or medication administration; and failing to follow policy.

Nursing Identified as the Secondary Responsible Clinician: Claims center around inadequate assessment and monitoring, as well as breakdowns in team communication about the patient/resident condition.

Nursing Claim Risk Factors % Claims



These factors contribute to harm/malpractice claims and are amenable to risk mitigation strategies. A single harm event may involve multiple contributing factors.

What You Can Do To Reduce Patient/Resident Harm

LEARN about the causes and contributing factors to nursing-related harm events

ASSESS your risk for nursing-related harm events and malpractice claims

ENHANCE nursing team member assessment and monitoring skills

OPTIMIZE communication processes and teamwork skills

IMPLEMENT a fall reduction program to support nursing care